

The Most FLEXIBLE CRM Platform.



Ivinex Cloud Platform - It's your world, we just make it better.

The Ivinex CRM Platform is the ultimate design and configuration tool. This platform was built for business professionals to be able to build new applications and change existing applications to give the ideal software solution for your unique business.

This Cloud is in your reach.

With the Ivinex Cloud you don't have to worry about buying servers, maintaining servers, hiring technical staff or supporting the infrastructure. You get the freedom to build the perfect application without the worry of the underlying infrastructure.

Our cloud or your cloud? We offer hosted or self hosted solutions. Contact us today for details.

Flexible, Scalable, Dependable.

As you grow, we grow with you. No scalability concerns, just add new users and functionality. You can start small, with, for example, just your sales team. As you grow, our experts will work with you to add on additional functionality, fine-tune the processes, and create the perfect system for you.

Integrate to your current technology infrastructure – Integrating to your back office system is important in closing the loop on the lifecycle of your data. Ivinex allows you to tie into legacy systems, web systems, home-grown systems and utilize those data centers in collaboration with the Ivinex Platform. Ivinex experts will work with you to ensure a successful implementation.

We have all the pieces, now let's put them together your way.

Ivinex is the ultimate all-in-one platform. While most companies come to us looking for our sales crm or service crm applications, they quickly see that Ivinex gives them everything they wanted but couldn't do with Salesforce.com and SugarCRM.

ONE CUSTOM FIT

Tired of trying to gerry-rig your process to fit rigid out-of-the box software?

Meet the software platform created for you.

Solving the complexity, slowness, and expense of traditional application development, the Ivinex CRM Platform opens up the flood gates to the way software should be done.

Give us a try. A 75% discount off of salesforce.com unlimited has got to be at least one good reason.

Ivinex Feature List



- Account Management
- Activity Tracking
- Advanced Filters
- Agent Console & Customizable Layouts
- Alert Matrix Engine
- Algorithm Based Forecasting
- Analytics Snapshots
- Approval Automation
- Asset Management & Product Tracking
- Auto-Suggested Solutions
- Call Center Dashboard
- Call Center Management
- Call Center Reporting
- Call Center Scripting Engine
- Campaign Management
- Case Auto-Assignment
- Case Email Auto-Response
- Case Escalation Rules & Queues
- Case Management & History Tracking
- Case Team Collaboration
- Click-to-Dial
- Contract Management
- CTI Integration
- Custom Websites
- Customizable Dashboards & Reports
- Customizable Layouts - View Based Architecture
- Dashboard Management
- Data Storage 20MB per user †
- Developer Sandbox Available
- Dialer Agnostic API Feature
- Document Attachments
- Email & Templates & Tracking
- Email Integration (Outlook)
- Email Templates
- Email Tracking and Reading
- Enterprise Analytics
- Enterprise Reporting
- Feature API Library
- Field Management
- Field Service Management
- File Storage (see data storage)
- Full Sandbox Environment For Testing
- History View
- Integrated Content Libraries
- Integration via Web services API
- Inventory Tracking
- Invoice Creation
- Inventory Scanning API
- Knowledge Base
- Knowledge Base Management
- Knowledge Usage Analytics
- Lead Driven Workflows
- Lead Form API
- Lead Management
- Lead Portal
- Lead Routing
- Lead Scoring
- Live Agent Web Chat
- Live Chat Console
- Live Chat to Text
- Mass Email
- Mass Text
- Methodology Agnostic Sales Management
- Mobile Access
- Mobile Customization & Administration
- Mobile Web Optimization Access
- Module Relationship Builder
- Multilingual Solutions
- Notes Tracking
- Opportunity Tracking
- Order Management
- Outlook Plugin
- Partner Collaboration (Ivinex to Ivinex)
- Partner Portal Management
- Pipeline Forecasting Engine
- Product Tracking
- Profiles & Page Layouts
- Quoting Engine
- Real-time Quoting
- Record Types
- Reports Cross Tab Capabilities
- Role Permissions
- Sandbox Management
- Screenpop
- Support Ticket Management
- System Admin Tool Set
- Task & Activity Tracking
- Task Tracking
- Territory Management
- Unlimited Custom Applications
- Unlimited Custom Objects
- Unlimited Custom Tabs
- Unlimited Online Training
- Unlimited Online Training Library
- User Defined Themes
- User Management
- View Based Architecture
- Web & Email Case Capture
- Web-to-Lead Capture
- Workflow & Approval Automation
- Workflow Engine
- WYSIWYG Design Engine

† “User(s)” shall mean your employees, representatives, consultants, contractors or agents authorized to use the Service and have been supplied user identifications and passwords by you (or by IVINEX upon your request).

Feature list subject to change without notice.